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24/12/24



भारत सरकार
वाणिज्य एवं उद्योग मंत्रालय, वाणिज्य विभाग
विकास आयुक्त का कार्यालय
नौएडा विशेष आर्थिक क्षेत्र
नौएडा दादरी रोड, फेज-II, नौएडा - 201305
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तारीख: 24/12/2024

Expression of Interest (EOI)

Subject: Invitation for Scheduled Commercial Banks for Development and Operation of a Portal for Rent Collection and Payment Gateway Services for Noida Special Economic Zone Authority (NSEZA)

The Noida Special Economic Zone Authority (NSEZA) invites **Expressions of Interest (EOI)** from eligible **Scheduled Commercial Banks** for the development, integration, and management of a secure digital portal, including **payment gateway services**, for seamless rent collection and management of tenant-related operations.

Overview of NSEZ:- NSEZ is a central government Special Economic Zone providing modern infrastructure, support services, and a sustainable ecosystem to promote units engaged in manufacturing, services, trading, and warehousing.

Objective:- The aim is to establish an integrated digital platform that streamlines rent collection, tenant registration, and profile management, while ensuring secure, real-time payment processing.

Scope of Work

The selected bank will be responsible for:

- 1. Development of a Digital Portal:**
 - **Tenant and Unit Management:** Create and manage profiles with details of units, tenants, and rental values.
 - **Automated Workflows:** Maker/Checker roles for tenant/unit creation and approval processes.
- 2. Integration of Payment Gateway Services:**
 - Facilitate multi-mode payment options, including UPI, NEFT/RTGS, IMPS, credit/debit cards, and net banking.
 - Ensure secure transaction processing compliant with PCI DSS standards and RBI guidelines.
 - Provide real-time payment authorization and reconciliation.
- 3. Reporting and Analytics:**
 - Develop dashboards for real-time insights into payment trends, arrears, and other metrics.
 - Generate customizable MIS reports to monitor collection efficiency.
- 4. Security and Compliance:**


(राजेन्द्र मोहन कश्यप/RAJENDRA MOHAN KASHYAP)
सहायक विकास आयुक्त/Assistant Development Commissioner
नौएडा विशेष आर्थिक क्षेत्र/Noida Special Economic Zone
वाणिज्य एवं उद्योग मंत्रालय/Ministry of Commerce & Industry
भारत सरकार/Govt. of India
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Noida Dadri Road, Phase-II, Noida-201305

- Implement two-factor authentication, data encryption, and other measures to ensure security and compliance.
 - Ensure adherence to regulatory and legal requirements.
5. **Customer Support Services:**
- Provide technical support for tenants and administrators using the platform.
 - Enable automated reminders and notifications for payment due dates.
6. Other Conditions:-

- The Unit/users must have options for getting the Lease Rent credited with the choice bank.
- For operating the Portal, the role of NSEZ authority officers may be elaborated (maker, checker, verifier & approver etc).
- Security protocols for payment gateway may be ensured by the bank so as to stop any possible pilferage of govt. revenue or to avoid any digital fraud etc.
- Service user charges, if any, from NSEZ authority and/or Units/users at NSEZ be clearly elaborated.
- Mechanism to deal with surplus funds will be finalized (as per the sole discretion of NSEZ authority keeping in mind the relevant instructions of Govt.). No condition of Bank in this regard shall be accepted.

Eligibility Criteria

The applicant must:

1. Be a Scheduled Commercial Bank recognized by the Reserve Bank of India.
2. Have proven experience in developing and managing payment gateways or similar solutions for government or public sector entities.
3. Demonstrate financial stability and technical expertise.

Submission Requirements

Interested banks are requested to submit their proposals including:

1. Organizational profile and credentials.
2. Technical and operational approach for portal development and payment gateway integration.
3. Financial capability and proposed service charges and other charges if any.
4. Case studies of similar projects executed.

Evaluation Criteria

EOIs will be evaluated based on:

- Relevant experience and technical capability.
- Robustness of proposed payment gateway solutions.
- Financial stability and service charges etc.
- Alignment with NSEZ's functional and operational requirements.

Key Dates

- **Last date for submission of EOI:** ~~20.12.2024~~ 07-01-2025 Rmk
- **Address for submission:** The CEO, NSEZ Authority Office of the Development Commissioner, NSEZ, Phase-II, Noida-201305
- **Contact details for clarifications:** Sh. Kiran Mohan Mohadikar, 0120-2567273

Additional Information: NSEZ reserves the right to accept or reject any or all EOIs without assigning reasons. Detailed specifications and requirements will be shared with shortlisted entities.

Yours faithfully,


 (रवि) **Rajendra Mohan Kashyap** 24-12-24
 सहायक विकास आयुक्त/Assistant Development Commissioner
 नौएडा विकास आयोग क्षेत्र/Noida Special Economic Zone
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